

Return Goods Policy

Subject to applicable law, Seller will process returned goods for Products purchased from Seller, in accordance with its then standard Return Goods Policy, Seller's current Return Goods Policy is as follows:

All requests for return of Products must have a return authorization number issued by Seller Customer service department. All returned Products must be: (i) returnable to vendor; (ii) in the original unopened packaging; and (iii) in resalable condition, unless such Products are not in original unopened packaging or resalable condition due to the fault of Seller. Products that are: (a) special order Products; (b) custom Products; or (c) Products not available or general or unrestricted distribution are not returnable.

The amount of credit on any given return, as described below, will be issued no later than thirty (30) days after the receipt of the merchandise and necessary documentation and the examination and inspection of such return at the local Seller distribution center. Products shipped in error by Seller and nonconforming Products – FULL CREDIT – if returned within thirty (30) days of date of invoice.

Products shipped that are damaged or do not meet Seller standard quality – FULL CREDIT – if returned within thirty (30) days of date of invoice.

Locally stocked Products returned within thirty (30) days of date of invoice - FULL CREDIT.

Locally stocked Products returned after thirty (30) days of date of invoice – 15% RESTOCKING CHARGE.

Non-locally stocked Products that are returned within thirty (30) days of date of invoice – 15% RESTOCKING CHARGE (plus any additional costs incurred in returning such Products to the vendor).

Notwithstanding anything above to the contrary, Buyer shall receive FULL CREDIT on any Products returned as the result of a recall or defective condition.